**Franklin Lee McCullough**

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**PROFESSIONAL PROFILE**

Results-driven student with a strong background in cloud technologies and risk management. Passionate about ensuring the reliability and security posture of businesses. Skilled in optimizing cloud-based solutions to enhance performance, scalability, and efficiency. Excited to contribute my expertise to the team, helping drive innovation in cloud-enabled environments that align with organizational goals and solutions, enhancing efficiency, scalability, reliability, software quality, and exceeding business expectations.

**PROFESSIONAL EXPERIENCE**

**Travel and Personal Growth May 2016 – Present**

* Developed cultural awareness through international travel.
* Started Georgia Southern University to gain IT experience.
* Continued my Kennesaw State University Management degree.
* Learned new perspectives in business and collaboration in IT

**Program Administrator** | **Kennesaw State University | Kennesaw, GA January 2013 – May 2015**

* **Veteran Program Development:** Directed the creation and expansion of veteran-focused initiatives such as the Veteran Success Team (VST), fostering a 20% increase in program engagement.
* **Marketing and Outreach:** Developed and executed promotional campaigns, including presentations and digital materials, to maximize awareness of study abroad opportunities.
* **Entrepreneurship Mentorship:** Mentored veteran entrepreneurs through tailored workshops, enabling them to secure funding and refine business strategies.
* **Operational Streamlining:** Streamlined administrative processes, ensuring the seamless operation of special programs and fostering partnerships among diverse stakeholders.

**Package Reconciliation/Warehouse Manager/Crew Leader** | **Northern Pipeline March 2006 – March 2008**

* **Project Oversight:** Supervised the reconciliation of over 100 pipeline work orders, ensuring billing accuracy while driving process improvements to reduce delays.
* **Supply Chain Optimization:** Optimized supply chain operations for a 40-vehicle fleet, leading to a 25% reduction in warehouse downtime and enhanced resource allocation.
* **Team Leadership:** Trained and led a team of 4-6 crew members in safe pipeline installation practices, increasing productivity while maintaining zero safety incidents.
* **Inventory and Process Management:** Introduced new inventory tracking methods, improving material availability and cutting project delays by 15%.

**EDUCATION & CERTIFICATION**

**Bachelor of Science: Information Technology** |

Georgia Southern University

**Bachelor of Business Administration: Management** | Kennesaw State University

**Certified Security +** | CompTIA | **Certified AWS Cloud Practitioner |** AWS

**Certified Cloud+ |** CompTIA | **Certified Secure Cloud Professional |** CompTIA |

**Certified Associate in Project Management** | PMI

**TECHNICAL PROFICIENCIES**

**Cloud Technologies & Infrastructure:** Cloud-based architectures, scalability, optimization (AWS)

**Risk Management & Compliance:** Mitigating performance risks, ensuring regulatory alignment

**DevOps Integration:** Supporting CI/CD pipelines, enhancing software deployment processes

**Data Analytics & Performance Monitoring:** Log analysis, root cause identification, and optimizing software efficiency